

WISCONSIN DEPARTMENT OF ADMINISTRATION  
 DIVISION OF ENTERPRISE OPERATIONS  
 DOA-3051 (R 04/2019)  
 S. 51.01(5) WIS. STATS.; AND  
 S. 111.32(13M) WIS. STATS




STATE BUREAU OF PROCUREMENT  
 101 EAST WILSON STREET, 6<sup>TH</sup> FLOOR  
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 MADISON, WI 53707-7867  
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**Contract Amendment**

Contract No.: 505ENT-M22-WIRELESSPH-01		Amendment No.: 1	
Contract Title: Wireless Telephony and Broadband Plans, Equipment, and Support			
This Amendment is entered into by and between the State of Wisconsin, <u>Department of Administration</u> , and the Contractor, whose name, address and principal officer appears below.			
Contractor Name Cellco Partnership d/b/a Verizon Wireless			
Contractor Address One Verizon Way			
City: Basking Ridge		State: NJ	Zip: 07920
Principal Officer:			
The parties wish to change the terms of the above-referenced Contract in the following manner: Amend the Contract pursuant to Attachment A of this Amendment 1.			
Except as expressly changed by this Amendment, the terms, conditions, rights and obligations of Contract No.: <u>505ENT-M22-WIRELESSPH-01</u> shall remain in effect unchanged. In the event of any inconsistency or conflict in the Contract and this Amendment, the provision of this Amendment shall control.			

To Be Completed by Contractor

For State of Wisconsin  
 Department of Administration  
 Cheryl Edgington  
 Director, State Bureau of Procurement

  
 \_\_\_\_\_  
 Signature  
 4/3/2023 | 12:48 PM CDT  
 \_\_\_\_\_  
 Date

For Cellco Partnership d/b/a Verizon Wireless  
 \_\_\_\_\_  
 Company Name  
 One Verizon Way  
 \_\_\_\_\_  
 Address  
 Basking Ridge, NJ 07920  
 \_\_\_\_\_  
 City State Zip  
 By Clifton Miller Jr.  
 \_\_\_\_\_  
 Printed Name  
  
 \_\_\_\_\_  
 Signature  
 Director- Contract Management  
 \_\_\_\_\_  
 Title  
 3/27/2023 | 8:18 AM PDT  
 \_\_\_\_\_  
 Date

## 4G Custom Unlimited Plan for Smartphones Bronze Plan

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$37.99
Data Allowance with Mobile Hotspot <sup>1,2</sup>	Unlimited
Monthly Anytime Minutes	Unlimited
Domestic, Canada & Mexico Long Distance Toll Free <sup>3</sup>	Included
Domestic and International Messaging <sup>4</sup>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Nationwide or 4G LTE smartphones.

<sup>1</sup>If 5 GB of data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>2</sup>Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

<sup>3</sup>Includes domestic toll-free calling and toll-free calling from the United States to Canada and Mexico.

<sup>4</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

## 4G Custom Unlimited Plan for Smartphones Silver Plan

Government Subscribers Only

This plan reflects the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$39.99
Data Allowance with Mobile Hotspot <sup>1,2</sup>	Unlimited
Monthly Anytime Minutes	Unlimited
Domestic Long Distance Toll Free	Included
Domestic and International Messaging Allowance <sup>3</sup>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Nationwide or 4G LTE smartphones.

<sup>1</sup>If 20 GB of data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>2</sup>Mobile Hotspot is available on capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

<sup>3</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

**Custom 4G Verizon Unlimited Smartphone Plan for Public Sector  
Government Subscribers Only**

**The calling plan below reflects the monthly access fee discount. No additional discounts apply.**

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$65.00 (23655)
Monthly Access Fee (Discount Applied)	\$51.35
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited <sup>(1)</sup>
Domestic Mobile Hotspot	Unlimited <sup>(2)</sup>
Domestic and International Messaging Allowance	Unlimited <sup>(3)</sup>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

<sup>(1)</sup> In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

<sup>(2)</sup> Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>(3)</sup> Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

\*\*\*Plan 23655 is eligible to use Travel SPO 383. Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for rates and destinations, which are subject to change without notice. \*\*\*

**4G Business TravelPass Feature<sup>1</sup>**

Government Subscribers Only  
Rates are not eligible for discounts.

Canada and Mexico Daily Rate <sup>2</sup>	\$5.00 (SPO 383)
Rest of World Daily Rate <sup>2,3</sup>	\$10.00
Non-Travel Pass Countries <sup>4</sup>	Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice.

This feature can only be added to lines activated on the following plan 23655 under this Agreement.

## Custom Unlimited Mobile Broadband Data Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

### Mobile Broadband Pricing for Tablets, Netbooks, 4G LTE Modems, 3G & 4G LTE Dedicated Mobile Hotspots

Monthly Access Charge	\$35.99
Domestic Monthly Data Allowance*	Unlimited
Domestic Per Minute Rate <sup>1</sup>	\$0.25 per minute
Domestic Long Distance	Included
Rate Plan # (Jetpack, USB, Tablet)	95598
Rate Plan # (Router, Permitted Stationary Device)	53936

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. 4G and 3G Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). 4G service requires 4G equipment and 4G coverage. <sup>1</sup>Per Minute Rate applies to voice calls and other non-NationalAccess data usage in the United States.

\*Should 5 to 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

## 4G Business TravelPass Feature<sup>1</sup>

Government Subscribers Only  
Rates are not eligible for discounts.

**\$0.00** (SPO 1255)

**\$10.00**

Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice.

This feature can only be added to lines activated on the following plan(s) under this Agreement: PP 53537-Business Unlimited Plus Data Device Plan; PP 52599-Business Unlimited Tablet Pro Plan.

## 4G Business TravelPass Feature<sup>1</sup>

Government Subscribers Only  
Rates are not eligible for discounts.

**Canada and Mexico Daily Rate<sup>2</sup>** **\$0.00** (SPO 988)

**Rest of World Daily Rate<sup>2,3</sup>** **\$10.00**

**Non-Travel Pass Countries<sup>4</sup>** Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing

cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice.

This feature can only be added to lines activated on the following plan under this Agreement: Unlimited Plan for Smartphones – Government (PP 99719).

## Public Safety Plans

### Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Government Liabile Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable devices can be activated on this plan.

Monthly Access Charge	\$35.99
Domestic Data Allowance <sup>(1)</sup>	Unlimited
Rate Plan # (Jetpack, USB, Tablet)	20663
Rate Plan # (Router, Permitted Stationary Device)	53918

**NOTE:** No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. <sup>(1)</sup> Data usage on this rate plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile and fixed device applications. Dedicated streaming internet connections, streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras, and IoT devices are expressly prohibited on this rate plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs 928110
621910 Ambulance Services	National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs 926150
922120 Police Protection	Regulation, Licensing, and Inspection of Commercial Sectors 926130
922130 Legal Counsel and Prosecution	Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 Am. Indian and Alaska Native Tribal Govts 921190
922150 Parole Offices and Probation	Other General Government Support
Offices 922160 Fire Protection (except private)	921110 Executive Offices

**“Actively engaged and deployed” First Responders:** Verizon Wireless classifies “actively engaged and deployed” as the government liable/paid wireless lines of service of Fire departments, Police (and Sheriff) departments, Emergency Medical Technician (“EMT”), and Emergency Management Agency (“EMA”). This classification was made to support the many Fire and Police departments procuring their VZW wireless services under State, Commonwealth, or local government accounts. The State and local government Verizon Wireless billing accounts may not have a NAICS code that designates them as a Fire or Police department. Our objective is to not penalize this group of Fire or Police departments and afford them the ability to receive their service plans based on the fact that they are truly Fire and Police Departments versus how their Verizon Wireless billing accounts may be managed by the State, Commonwealth, or local government purchasing teams.

## BlueJeans

These Software Sku's are not eligible for further discounts.

**BlueJeans Meetings Enterprise** is a simple, immersive, and fast one-touch meeting experience that connects people from anywhere on any device. It provides easy to use, enterprise-grade video meetings with crystal clear audio powered by Dolby Voice®. It brings unified video, audio and web conferencing together for a single, easy-to-use and quality experience.

- Up to 200 participants per conference
- Unlimited cloud recordings
- Dolby Voice wideband audio or Public Switched Telephone Network (PSTN) dial in
- Play video files during meetings
- In-meeting chat
- Desktop, Apple iOS, Android apps and native browser access on PCs
- Schedule meetings from Microsoft Outlook, Office 365 or Google Calendar
- Enterprise-grade Advanced Encryption Standard (AES) encryption
- Single sign-on (SSO, SAML)
- Desktop and application sharing
- Stream to Facebook Live or Workplace
- Control remote keyboard and mouse
- Smart Meetings
- Dynamic Command Center dashboard to measure meeting Return on Investment (ROI) and analyze data
- Historical meeting analytics
- Integration with Slack and Microsoft Teams
- Command Center live
- H.323 / Session Initiation Protocol (SIP) Interop included
- Brand customization
- Automated Closed Captioning and transcriptions included

**Note: Requires a 10 license minimum purchase - Recurring Events are sold on a per license basis with Advanced Services.**

**\*\*\*\*Disclaimer:** These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

**Student Privacy.** The BlueJeans services provided under this Agreement may be used by public or private institutions considered to be schools, colleges, universities, libraries or other education providers under applicable law, regulation or other government policy ("Education Entity"), and ultimately provided to end-users which may include students ("Student End Users") including those who may be under the age of eighteen (18). BlueJeans may collect Student End-User Personal Information including, name, username and password, device and connection information such as operating system and browser, email address, IP address, duration of service, connection quality, geolocation, and usage information including clicks or touches within the BlueJeans interface. If the Student End-User calls into a meeting using a telephone, BlueJeans will also collect the telephone number. If the Education Entity allows it and the meeting host chooses to record the meeting, BlueJeans will collect meeting recordings and user generated content that is uploaded by Student End-Users. If Student End-Users access BlueJeans from a website, BlueJeans uses cookies to enhance the site functionality, allow users to access the service without re-logging in, and for analytics purposes. Student End-Users can turn off cookies in their browser settings at any time. BlueJeans collects this information to deliver, maintain, personalize and improve products and services, to communicate with the Education Entity or Student End-Users about the service, to provide service and technical support, and to detect and prevent fraud. BlueJeans may

also use and share Personal Information as required by law or as necessary to protect our legal rights and we may share information with third parties which provide business-related functions on the behalf of BlueJeans. For purposes of the California Consumer Privacy Act, BlueJeans does not “sell” End-User personal information. Additional information about these practices can be found in the BlueJeans [Privacy Policy](#). By purchasing BlueJeans under this Agreement and using the service, you, Education Entity, consent to the collection, use, and processing of Personal Information by BlueJeans on the behalf of Student End-Users or, in the case of Children, of the parents or guardians of Student End-Users, in connection with delivery of BlueJeans. “Children” and “Personal Information” have the meaning set forth in the United States Children’s Online Privacy Protection Act of 1998.

SKU#	Description	Term	Price
2C92A00771C95C1D0171D1B9FC057753	BlueJeans Meetings	Annual	\$48.00
	Enterprise Service Plan	Monthly	\$19.00

**BlueJeans Events** enables Customers host live events with up to 50,000 attendees and 150 presenters worldwide. BlueJeans Events attendees watch and listen and cannot be seen or heard. Presenters provide content for the meeting and can be seen by the attendees. BlueJeans Events include moderators who control the event (muting presenters’ cameras and microphones and handling attendees’ requests to become presenters).

#### **BlueJeans Events Standard Service Features**

BlueJeans Events Facebook Streaming. BlueJeans Events can be streamed via (or in connection with) Facebook. Verizon does not control what the Customer posts to Facebook. Each BlueJeans Events Facebook Streaming may be limited in duration and/or by number of end points based on Facebook restrictions.

BlueJeans Events are available in both a recurring model and One Time Event Model.

Features include:

- No download
- Browser-based attendee experience
- Attendee engagement - Chat, Raise Hand, Q&A and Live Polling
- Comprehensive attendee registration workflow and reporting
- Complete corporate branding and customization options
- Moderator Dashboard delivers controls in a single pane
- Wide scale live streaming through Facebook Live
- Unlimited practice Webinars, plus email and chat support

Additional restrictions are set forth in the Customer Responsibilities Section below.

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**BlueJeans Events with Advanced Services** Advanced Services. If purchased, Customer will have access to a Verizon expert who may provide pre-event consultation, a technical rehearsal of the event, live event support and post event activities, including a debrief, participant reports and consultation on accessing, sharing and downloading the BlueJeans Event recording. Advanced services must be scheduled at least 7 days in advance.



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SKU#	Description	Term	Price
2c92a00771c95c1d0171d1b9fd137760	Events Unlimited License - 100 Capacity	Annual	\$500.00
		Monthly	\$50.00
2c92a0ff72db6a570172de5e568a4a3b	Events Unlimited w Adv Services License - 100 Capacity	Annual	\$575.00
		Monthly	\$58.00
2c92a00771c95c1d0171d1b9fd257761	Events Unlimited License - 200 Capacity	Annual	\$600.00
		Monthly	\$60.00
2c92a01172db69f10172de5ed7246a81	Events Unlimited w Adv Services License 200	Annual	\$690.00
		Monthly	\$69.00

	Capacity		
2c92a00771c95c1d0171d1b9fd57751	Events Unlimited License - 500 Capacity	Annual	\$690.00
		Monthly	\$69.00
2c92a00872db69ea0172de5edd330963	Events Unlimited w Adv Services License - 500 Capacity	Annual	\$794.00
		Monthly	\$80.00
2c92a00771c95c1d0171d1b9fc677759	Events Unlimited License - 1000 Capacity	Annual	\$3,200.00
		Monthly	\$320.00
2c92a00872db69ea0172de5ee0cd0a42	Events Unlimited w Adv Services License - 1000 Capacity	Annual	\$3,680.00
		Monthly	\$368.00
VZW-EU-2500	Events Unlimited Licenses - 2500 Capacity	Annual	\$9,000.00
		Monthly	\$900.00

VZW-EU-AS-2500	Events Unlimited Licenses w Adv Services - 2500 Capacity	Annual	\$10,350.00
		Monthly	\$1,035.00
VZW-EU-5000	Events Unlimited Licenses - 5000 Capacity	Annual	\$23,700.00
		Monthly	\$2,370.00
VZW-EU-AS-5000	Events Unlimited Licenses w Adv Services - 5000 Capacity	Annual	\$27,255.00
		Monthly	\$2,725.00
VZW-EU-10000	Events Unlimited Licenses - 10000 Capacity	Annual	\$59,000.00
		Monthly	\$5,900.00
VZW-EU-AS-10000	Events Unlimited Licenses w Adv Services - 10000 Capacity	Annual	\$67,850.00
		Monthly	\$6,785.00
VZW-EU-15000	Events Unlimited Licenses - 15000 Capacity	Annual	\$67,500.00
		Monthly	\$6,750.00
VZW-EU-AS-15000	Events Unlimited Licenses w Adv Services - 15000 Capacity	Annual	\$77,625.00
		Monthly	\$7,762.00
VZW-EU-20000	Events Unlimited	Annual	\$90,000.00

	Licenses - 20000 Capacity	Monthly	\$9,000.00
VZW-EU-AS-20000	Events Unlimited w Adv Services Licenses - 20000 Capacity	Annual	\$103,500.00
		Monthly	\$10,350.00
VZW-EU-25000	Events Unlimited Licenses - 25000 Capacity	Annual	\$112,500.00
		Monthly	\$11,250.00
VZW-EU-AS-25000	Events Unlimited w Adv Services Licenses - 25000 Capacity	Annual	\$129,375.00
		Monthly	\$12,937.00
VZW-EU-AS-50000	Events Unlimited w Adv Services Licenses - 50000 Capacity	Annual	\$230,000.00
		Monthly	\$23,000.00

**BlueJeans Gateway for Microsoft Teams** allows Customer to connect existing room systems to Microsoft Teams meetings with cloud-native video interoperability. Microsoft Teams Gateway is a software-only solution that works with multiple vendors H.323 and SIP-based video conferencing room systems and provides one-touch join to Microsoft Teams meetings from these systems.

Note. Customer may provision or assign a Gateway license to a specific Customer-owned Conference Room or meeting room or qualifying room system up to the number of Gateway Rooms licensed on its order. Gateway licenses may not be shared or used by conference rooms other than the individual conference room provisioned.

SKU#	Description	Term	Price
2c92a00771c95c1d0171d1b9f cac775d	BlueJeans Microsoft Teams Gateway	Annual	\$468.00
		Monthly	\$45.00

**BlueJeans Rooms** interoperates with more than 19,000 different conference room system configurations. BlueJeans' one-touch join, calendar integration, and MultiService capabilities provide a consistent, enterprise-grade video conferencing experience regardless of room hardware. Get the most out of your existing hardware investments, and make every meeting room a modern space to meet, create, and collaborate.

Note. Maximum of 99 licenses can be ordered per customer.

SKU#	Description	Term	Price
VZW-ROOM-CALENDAR	BlueJeans Room	Annual	\$468.00
		Monthly	\$45.00

**Note:** The BlueJeans Network is a 100% cloud-based architecture design to align with IT's strategies or policies around deployment, feature access, security and scale....all on a global level. Easy-to- use Administration features allows flexibility for how a small company or a large enterprise wants to rollout BlueJeans.

Additionally, BlueJeans' out-of-the box User Management tool (Command Center) lets IT monitor quality, usage and performance across their entire user population or down to an individual meeting level.

The BlueJeans Network was purpose-built with enterprise-grade security, performance, manageability and scalability that comes from a global multi-point of presence cloud provider. Each customer deployment includes Firewall/NAT transversal, SOC 2 and

SOC 3 verification, encryption and IP VPN deployment options. We also meet privacy regulations with full CDPR compliance.

<https://www.bluejeans.com/legal/desktop-eula>

[https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/eula/government\\_rider\\_05142020.pdf](https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/eula/government_rider_05142020.pdf)

**Enterprise Messaging (Open Market)**  
These plans are being offered as Open Market.

Contingent upon execution of a Blanket Purchase Agreement between the parties

**Enterprise Gateway for Public Safety**

Enterprise Messaging for Public Safety is NOT eligible for monthly access fee discounts

# Messages Included	Monthly Access	Per Message Rate After Allowance
Public Safety Unlimited* (83431)	\$0.00  (For Public Safety/First Responders only as defined below*)	N/A
<b>Note:</b> This plan is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.		

**Enhanced Messaging Features**

**SMS Only for EMAG Enhanced Features**

**The monthly access fee discounts are reflected in the pricing below. NO Further discounts apply.**

# Messages Included	Monthly Access	Per Message Rate After Allowance
1,000,000* (22119)	\$0.00	\$0.013
<b>Note:</b> This plan is text only (SMS only, not MMS) for business customers who need to send bulk messaging to Verizon and non-Verizon devices. For cross-carrier messaging, the customer must pay special attention to the Third-Party spam filtering guidelines in the Resources section.		

\*The \$0.00 Monthly Access Unlimited plan and the \$0 Enhanced Messaging Plans above are only available to Public Safety/First Responders classified with the following NAICS Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

The monthly access fee discounts are reflected in the pricing below. **NO** further discounts apply.

Text Only (SMS)			
# Messages Included		Monthly Access	Per Message Rate After Allowance
15,000	(98209)	\$37.50	\$0.01
100,000	(98212)	\$150	\$0.01
500,000	(98213)	\$731.25	\$0.01
1,000,000	(98215)	\$1,387.50	\$0.01
5,000,000	(98233)	\$6,750	\$0.005
<b>Note:</b> This feature is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.			
Text & Multimedia (SMS/MMS)			
# Messages Included		Monthly Access	Per Message Rate After Allowance
15,000	(98234)	\$75	\$0.02
100,000	(98235)	\$300	\$0.02
500,000	(98236)	\$1,462.50	\$0.02
1,000,000	(98238)	\$2,775	\$0.02
5,000,000	(98239)	\$13,500	\$0.01

### Enhanced Messaging Features

#### SMS Only for EMAG Enhanced Features

The monthly access fee discounts are reflected in the pricing below. **NO** Further discounts apply.

Enhanced Messaging Features (SMS Only)			
# Messages Included		Monthly Access	Per Message Rate After Allowance
15,000	(22041)	\$75	\$0.02
100,000	(22054)	\$468.75	\$0.02
500,000	(22088)	\$2,250	\$0.015
1,000,000	(22119)	\$4,200	\$0.013
5,000,000	(22127)	\$20,250	\$0.008
<b>Note:</b> This plan is text only (SMS only, not MMS) for business customers who need to send bulk messaging to Verizon and non-Verizon devices. For cross-carrier messaging, the customer must pay special attention to the Third-Party spam filtering guidelines in the Resources section.			

## **ENTERPRISE MESSAGING TERMS OF SERVICE (PUBLIC SAFETY)**

### **ENTERPRISE MESSAGING TERMS OF SERVICE (PUBLIC SAFETY)**

Verizon Wireless's Enterprise Messaging Access Gateway platform and portal ("**EMAG**") allows public safety customers ("**Customer**") to send high volumes of text messages. This agreement is between Customer as our subscriber and Verizon Wireless ("**VZW**") and it sets forth the terms and conditions under which Customer agrees to use and VZW agrees to provide access to EMAG. By using EMAG, Customer accepts these Terms of Service ("**TOS**"), which may be modified by VZW from time to time.

- 1. Enterprise Messaging.** VZW provides the EMAG Service through two different EMAG plans. The Enterprise Gateway features allows a Customer to send bulk short message service ("**SMS**") messages and/or bulk multimedia messaging service ("**MMS**") messages, as applicable, to VZW subscribers, and send individual-to-individual messages to subscribers of most domestic wireless carriers. The Enhanced Messaging Features allow Customer to send bulk SMS messages to VZW subscribers and subscribers of eligible North American Numbering Plan ("**NAMP**") eligible carriers using VZW provided toll-free numbers. The Enhanced Messaging Features supports the sending and receiving of SMS messages only and not all carriers are supported. Contact your VZW Sales Representative for a complete list of supported destination countries and carriers. Availability, quality of coverage and service is not guaranteed, and supported destination countries may change without notice. Customer acknowledges that intercarrier messaging may be subject to message size, throughput requirements, blocking, throttling and filtering. Delivery of traffic may be affected by another carrier's policies and messaging terms. Customers must have a valid Blanket Purchase Agreement with at least five (5) active Government lines ("**MDNs**") and a physical address within VZW's licensed service area. Customer is solely responsible for monitoring its messaging operations. Customers using the EMAG Portal must provide a user ID and password and must safeguard the Portal credentials and prevent unauthorized use. VZW has the right to alter or not offer the EMAG service in part or at all. For the term of the TOS, Customer will receive for use the following depending on plan/features type: For the Enterprise On-Net Plan – Five (5) private On Network Messaging sending numbers for use on the VZW network only. For the Enhanced Messaging Features – One (1) Toll Free Enhanced Messaging sending number to use with the Enhanced Plan. VZW reserves the right upon prior notice to reclaim any phone number used for EMAG if Customer does not send sufficient traffic over it and the number may be re-assigned to another customer.
- 2. Term and TOS Termination.** The term of this TOS shall be one year from the date the Customer signs the TOS ("**Effective Date**"). The TOS shall automatically renew for additional terms of one (1) year each, unless either Party shall give notice of cancellation at least thirty (30) days prior to the expiration of the original term or any renewal term or the TOS or service is otherwise terminated as per the terms of this TOS. Either party may terminate this TOS upon thirty (30) day's written notice to the other party for any reason. Fees are payable on a monthly basis. Upon termination by the Customer, fees are due and payable up to the end of the month of termination.
- 3. Intellectual Property.** VZW owns all rights, including intellectual property rights, in EMAG and its components, software, tools, portal, documentation, and other materials relating thereto, including modifications, updates, revisions or enhancements. All rights not explicitly given are reserved by VZW.
- 4. License Rights and Restrictions.** Subject to the TOS and all documentation provided by VZW, VZW grants to Customer a personal, revocable, limited, nonexclusive, non-transferable, non-sublicensable license during the Term to access and use EMAG solely to send text and picture messages for internal business use. Customer will not, and will not allow any Third Party to, (a) modify, copy, or otherwise reproduce EMAG in whole or in part; (b) reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code form or structure of any of the elements used in EMAG; (c) provide, lease or lend EMAG in whole or in part to any Third Party; (d) remove any proprietary notices or labels displayed on EMAG; (e) modify or create a derivative work of any part of EMAG; (f) use EMAG for any unlawful purpose; (g) use EMAG for any high risk or illegal activity; (h) use EMAG in contravention of any of VZW's policies, procedures, rules or guidelines provided or made available by VZW or use EMAG in such a way that it interferes with, disrupts, damages, or accesses in an unauthorized manner the servers, networks, or other properties or services of VZW; (i) export or re-export EMAG without the appropriate U.S. or foreign government licenses; (j) incorporate or combine EMAG in whole or in part with any open source software in such a way that would cause EMAG, or any portion thereof, to be subject to all or part of the license terms of such open source software; or (k) provide access to or use of EMAG to any Third Party or sublicense any rights in EMAG to any Third Party. Customer is not entitled to resell the EMAG services without the express written approval of VZW.
- 5. Content.** Customer is solely responsible for its content it transmits through EMAG (or use by any person or entity Customer permits to access EMAG). Provision of intercarrier messaging is provided through a third-party vendor. Customer agrees that its messaging will comply with applicable industry guidelines (e.g. Mobile Marketing Associate's best practices for messaging, and CTIA's Messaging Principles and Best Practices)), third-party vendor guidelines and content standards, and VZW content standards (attached hereto as

Exhibit "A"), which may be updated from time to time ("Messaging Guidelines"). Customer will not send any unsolicited bulk commercial messages (i.e., spam), "phishing" messages intended to access private or confidential information through deception, other forms of abusive, harmful, or malicious, unlawful, or otherwise inappropriate messages, messages which required an opt-in that was not obtained, messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge, and as otherwise set forth in the Messaging Guidelines or as determined by VZW, in its sole discretion. Customer will not transmit any messages that would violate any federal, state or local law, court order, regulation or the Messaging Guidelines. Customer will cooperate with VZW and/or any governmental authority in investigating any violation or prohibited use of EMAG.

6. **Consent Requirements.** Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a recipient's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with the Messaging Guidelines. Customer will send messages that require opt-in consent only to those recipients that have affirmatively opted in to receive such messages. Although VZW may provide in the Portal a way to manage lists of opt-out records, it is up to the Customer to obtain the consents and maintain proper records and VZW accepts no responsibility for consents and retention of such records.
7. **HIPAA.** EMAG is not designed for secure transmission or storage of personal healthcare information. Customer will not use EMAG to store or transmit Protected Health Information ("PHI") as defined in the Health Insurance Portability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively, "HIPAA"). If Customer is a Covered Entity or a Business Associate as defined by HIPAA, Customer will not use EMAG to store or transmit PHI. To learn more about HIPAA, go to: <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>.
8. **Fees.** Customer will pay monthly to VZW the amount in the below chart for each SMS and/or MMS sent through EMAG. The billing and payment terms set forth in Customer's Government agreement with VZW will apply to the EMAG charges set forth on your VZW bill. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic.
9. **Pilot Mobile Phone.** VZW shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as VZW must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify VZW if the phone is lost, damaged or stolen and VZW reserves the right to charge Customer for replacement phones.
10. **Security and Unauthorized Code.** Customer will comply with VZW's information security requirements available at <http://www.verizon.com/suppliers> (or successor website) as updated from time to time. Customer will implement and maintain effective administrative, physical and technical security controls to protect VZW's assets, network and other facilities, information and EMAG that Customer accesses or uses. Customer will design, develop, build, operate and maintain your access to EMAG to sufficiently prevent the transmission of Unauthorized Code and mitigate security threats, including, but not limited to, unauthorized access, use or fraud. Customer will not send or introduce any Unauthorized Code to EMAG, VZW's network or any other VZW system or facility. Customer will not use EMAG, or permit any Third Party to use EMAG, to engage in any fraudulent, illegal, or unauthorized use. Customer will continually monitor for the presence of any Unauthorized Code. In the event you detect the presence of any Unauthorized Code, Customer will: (a) notify VZW in writing the same day the Unauthorized Code is detected; (b) promptly remove the Unauthorized Code; and (c) promptly remedy any condition caused by the Unauthorized Code. VZW may audit your use of EMAG. Should such audit request be denied, or should the audit reveal a violation of applicable laws, regulations, policies or procedures, or this TOS, VZW may immediately terminate this TOS and your use of EMAG. "Unauthorized Code" means any virus, Trojan horse, worm, rootkit, back door, trap door, time bomb, drop-dead device, timer, clock, counter or other limiting routine, as well as any other instructions, designs, software routines, or hardware components designed to: (a) disable, erase, or otherwise harm software, hardware, data, text or any other information stored in electronic form; (b) cause any of the foregoing with the passage of time; or (c) place a program or hardware under the positive control of a Third Party other than an owner or licensee of the program or hardware.
11. **Certification Tests.** VZW may conduct certification tests in its sole discretion. Customer will pass such certification tests furnished by VZW prior to using EMAG. If Customer fails any such certification tests, then VZW may, in its sole discretion, refrain from providing Customer with access to EMAG.
12. **Data Retention and Access.** VZW provides access to the metadata relating to the messages (time/date/sent/received) for up to one year. For messages sent or received over the EMAG APIs, VZW provides Customer access to messaging content for up to fourteen (14) days, after which time it is deleted. For messages sent or received over the Portal, VZW retains Customer message content for sixty (60) days, after which time it is deleted.



- 13. Customer Contact.** Customer will provide to VZW contact information including a phone number and email address of an EMAG contact(s), who shall be available during business hours and during such time as Customer utilizes EMAG to assist with the resolving of service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen (14) days prior.
- 14. Termination of Service.** VZW CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS TOS OR FOR GOOD CAUSE, which shall include, but is not limited to: (a) breaching this TOS or Customer's Government agreement with VZW; (b) spamming or other abusive messaging; (c) using EMAG in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to this TOS; (e) any governmental body of competent jurisdiction suspends or terminates Customer's service or institutes a requirement, ruling or regulation that conflicts with this TOS; or (f) operational or other governmental reasons.
- 15. Service Limitations.** VZW may establish limits on the use of EMAG, including, but not limited to, the number of messages sent over a limited time period (i.e., per minute, hourly and daily), the number of active connections, and recommended connections per group, as set out in our User's Guide (available on the EMAG Portal) which may be updated from time to time. VZW provides no service level commitments or quality of service standards for EMAG. VZW will provide to Customer maintenance, technical and support services for EMAG, as determined by VZW in its sole discretion. VZW may extend, enhance, or otherwise modify EMAG at any time and for any reason without notice. There are limitations to wireless messaging which by their nature do not permit or may delay the delivery of text messages. These limitations include, but are not limited to, network limitations, when a wireless phone is not in range of one of our transmission sites or those of another company that carries our customer calls, insufficient network capacity, interference due to subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Further, VZW does not own or control all of the various facilities and communications lines between a Customer's site and VZW's EMAG access point. Experience by carrier and region may cause the experience to vary. Due to these limitations and the limitation in the number of messages that can be sent, EMAG SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS. VZW reserves the right to block any messaging traffic that violates this TOS or harms or may harm VZW, EMAG or our assets, network or facilities.
- 16. Disclaimer and Limitation of Liability.** EMAG IS PROVIDED ON AN "AS IS" BASIS AND CUSTOMER'S USE OF EMAG IS ITS SOLE RESPONSIBILITY. VZW (AND ITS OFFICERS, EMPLOYEES, PARENTS, SUBSIDIARIES AND AFFILIATES), ITS THIRD PARTY LICENSORS, PROVIDERS VENDORS AND SUPPLIERS, DISCLAIM ANY AND ALL WARRANTIES FOR EMAG OR TEXT MESSAGE DELIVERY, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, NONINTERFERENCE, AND THOSE ARISING FROM COURSE OF DEALING, COURSE OF TRADE, OR ARISING UNDER STATUTE. VZW DOES NOT WARRANT THAT EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VZW SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE EMAG, FOR ANY CONTENT, AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED. NEITHER PARTY, NOR ITS AGENTS OR VENDORS, SHALL BE LIABLE TO THE OTHER PARTY, ITS EMPLOYEES, AGENTS OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES. IN THE EVENT OF ANY BREACH BY VZW OF THIS TOS, VZW'S LIABILITY TO CUSTOMER SHALL NOT EXCEED THE AMOUNT PAID TO VZW BY CUSTOMER UNDER THIS TOS DURING THE PREVIOUS THREE MONTHS.
- 17. Indemnification. RESERVED**
- 18. Miscellaneous.** Customer will not resell or aggregate EMAG or allow Third Parties to use or access EMAG without prior written permission from VZW. This TOS supplements Customer's Government agreement with VZW as it relates to EMAG. If there are any inconsistencies between this TOS and Customer's Government agreement with VZW, then this TOS shall control with respect to EMAG. Customer agrees that its use of EMAG will comply with any applicable local, state, national and international laws and regulations. This TOS may not be assigned in whole or in part by the Customer with prior written consent of VZW. Any failure of VZW to perform hereunder shall be excused if caused by failure of a third party wireless or telecommunications provider serving a particular area, power failure, national emergency, interference by any governmental agency, acts of God, strikes, other labor disturbance, severe weather conditions, fire, terrorism, riots, war, earthquakes, or any other causes beyond VZW's reasonable control.

## Exhibit A

### VZW Content Standards

Customer may only provide content that is legal and does not include or provide access to content or material that falls into the following categories:

- Contains anything that is obscene or indecent or anything with strong sexual, explicit or erotic themes or that links to such content;
- Contains hate speech;
- Contains excessive violence;
- Contains extreme profanity;
- Contains misleading or fraudulent claims;
- Promotes or glamorizes alcohol abuse, illegal drug use or use of tobacco products; or
- Promotes a competitor of VZW or its affiliates.

All content must comply with applicable industry standards (e.g., Mobile Marketing Association's Best Practices, CTIA's Wireless Content Guidelines, etc.) and VZW's commercial practices. Additionally, no content and materials included shall disparage VZW or its affiliates. VZW will decide, in its sole discretion, whether the content, material or services provided complies with these standards.