

WISCONSIN DEPARTMENT OF ADMINISTRATION
DIVISION OF ENTERPRISE OPERATIONS
DOA-3051 (R 01/2011)
S. 51.01(5) WIS. STATS.; AND
S. 111.32(13M) WIS. STATS.



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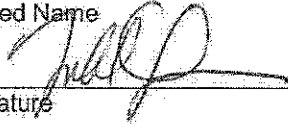
Contract Amendment

Contract No.: 505ENT-M12-WIRELESSPH-02	Amendment No.: 3
Contract Title: Statewide Wireless Telephony and Broadband Plans Equipment and Support	
This Amendment is entered into by and between the State of Wisconsin, <u>Department of Administration</u> , and the Contractor, whose name, address and principal officer appears below:	
Contractor Name: Celco Partnership d/b/a Verizon Wireless	
Contractor Address: One Verizon Way	
City: Basking Ridge	State: NJ Zip: 07920-1097
Principal Officer: N/A	
The parties wish to change the terms of the above-referenced Contract in the following manner: Exercise the second and last renewal period from July 1, 2016 to June 30, 2017 and attached plan offerings.	
Except as expressly changed by this Amendment, the terms, conditions, rights and obligations of Contract No.: <u>See Above</u> shall remain in effect unchanged. In the event of any inconsistency or conflict in the Contract and this Amendment, the provision of this Amendment shall control.	

To Be Completed by Contractor

For State of Wisconsin
Department of Administration
Rick S. Hughes
Director State Bureau of Procurement

Signature
6-24-16
Date

For Celco Partnership d/b/a Verizon Wireless
Company Name
One Verizon Way
Address
Basking Ridge NJ 07920-1097
City State Zip
By Todd Loccisano
Printed Name

Signature
Executive Director - Enterprise and Government Contracts
Title
June 21, 2016
Date

This document can be made available in alternate formats to individuals with disabilities upon request.

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Verizon Wireless Pricing Offer

Monthly Access Fee Discount Schedule

Government Subscribers are eligible for monthly access fee discounts on select business calling plans as indicated on such calling plan exhibits included herein. In addition, Government Subscribers qualify for monthly access fee discounts on eligible consumer voice and NationalAccess/Mobile Broadband calling plans throughout Verizon Wireless' Areas with monthly access fees of \$34.99 and higher. Future Verizon Wireless consumer voice and NationalAccess/Mobile Broadband calling plans with monthly access fees of \$34.99 and higher may also qualify to receive the monthly access fee discount. State of Wisconsin acknowledges that the access fee discount may not be applied to any Subscriber's line having less than a full month's access fee charge in any given month in certain markets due to billing system limitations. Please see the discount schedule below for the Qualifying Subscriber discount percentages:

State of Wisconsin Government Subscriber Monthly Access Fee Discount*
21%
Note: The discounts above apply to both eligible promotional and non-promotional voice and NationalAccess/Mobile Broadband calling plans as applicable and are based on the Qualifying Subscriber line attainment, subject to any limitations as indicated elsewhere in this Agreement and any Exhibits. * Verizon Wireless is proposing a 21% discount on all eligible price plans that are commercially available to receive discounts. Please note that promotional price plans may become available to the State that may already be discounted and not eligible for further discounting. Verizon Wireless is offering at 25% discount on select State of Wisconsin Custom Voice and Data Bundle Plans for Government Subscribers. Please see the included herein for details.

Fee Structure – This section provides information regarding the fee structure for each Subscribing Entity(s) purchasing wireless voice and data services under this Service Attachment.

Option 1 – Commercially Available and Promotional Plans – Voice and Data Services

The State of Wisconsin and eligible Subscribing Entity(s) will receive a twenty-one percent (21%) discount off monthly access charge on any generally available Verizon Wireless voice or data calling plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts. Verizon Wireless is proposing a 21% discount on all eligible price plans that are commercially available to receive discounts. Please note that promotional price plans may become available to the State that may already be discounted and not eligible for further discounting.

Option 2 – Custom State of Wisconsin Plans – Voice and Data Services included within this catalog.

Accessories are discounted 25% off retail price. Some accessories may not qualify for discounts. See your Verizon Wireless Government Account Management team for details.

Deployment Credit Offer

Availability: The Deployment Credit offer is available during the first 60 days following the Effective Date of Amendment 2 for contract number #505ENT-M12-WIRELESSPH-02 ("Contract"), between State of Wisconsin (or "Customer") and Verizon Wireless ("Promo Period").

Offer Requirements

Eligible Subscriber Line: State of Wisconsin Government Subscriber activating a new Smartphone line of service. Upgrades are not eligible for this offer.

Deployment Credit Purchase Requirements: Offer is contingent on Customer; a.) activating and maintaining a minimum of 200 net new Eligible Subscriber Lines per account, b.) Eligible Subscriber Line purchasing a new Smartphone device, and c.) activating the Smartphone device on a voice and data bundle plan with a monthly access fee of \$51.99 or higher during the Promo Period ("Credit Eligible Line")

\$25.00 Deployment Credit: Customer will qualify to receive a Deployment Credit of \$25.00 per Credit Eligible Line provided all Offer Requirements have been met. Deployment Credits may be combined with the Verizon Wireless national Business Incentive Credit ("BIC"). Total combined Customer credits may not exceed \$175.00 per Credit Eligible Line.

Please Note: Any Smartphone device purchased prior to or after the Promo Period will not qualify for the \$25.00 Deployment Credit. No exceptions.

This offer is subject to availability and is not subject to any substitutions. This offer cannot be combined with any other equipment or credits, discount programs, or promotions except for the national Bill Incentive Credit offers. Deployment Credits will be paid in the form of a credit per line to the account for each Credit Eligible Line provided Customer has met all of the Offer Requirements above. No partial payments will be issued. Deployment Credits will be issued within 60 days of the end of the Promo Period. Credit Eligible Line must be active and billing a minimum of 60 days after the end of Promo Period to be eligible for the \$25.00 Deployment Credit. Any Equipment Deployment Credits issued will be issued specifically as a result of the costs associated with the expense of deployment and not as "customer courtesy credits" associated with Verizon Wireless being awarded a resultant contract for wireless communication service. Equipment Deployment Credits are extended for net new business from Customer. Please note, entities eligible for E-rate funding that purchase under the State of Wisconsin Contract bear sole responsibility for deducting from the pre-discount cost of services in its application and BEAR invoices any portion of services that may be ineligible for E-rate funding, including the value of all price reductions, promotional offers, bill incentive credits, deployment credits, and "free" products or services.

This offer is subject to the terms and conditions of the State of Wisconsin contract.

State of Wisconsin Regional Rate Plan 1		Charge
Monthly Access		\$0.00
Incoming Minute		\$0.06
Outgoing Minute		\$0.06
Long Distance Minute		\$0.00
Toll-Free Minute		\$0.06
Per Directory Assistance Call		\$1.99
Directory Assistance per Minute		\$0.06
Mobile-To-Mobile Minute		\$0.06
Interstate Roaming Minute		\$0.30
Monthly Fees		
WI Police and Fire Fee		\$0.75 per month per line for first ten lines;
This fee is determined by Wisconsin Public Service Commission and may fluctuate throughout the life of the contract or until such time as the fee expires.		\$0.075 per month per line over the first ten lines
Wisconsin Universal Service Fund		\$1.16
Universal Service Fund (USF)		Federal universal service surcharges on bundled minute plans vary by quarter with changes in the FCC rate and changes in our customers' interstate usage percentage. Federal universal service surcharges on interstate and international calls vary by quarter with changes in the FCC rate.
Special Offer for State Rate Plan 1 Add-On Feature Options		
500 Night and Weekend Minutes		\$5.00 per month
500 Mobile-To-Mobile Minutes		\$5.00 per month
Note: The State of Wisconsin Regional Rate Plan 1 includes a home airtime area that encompasses the State of Wisconsin only. Please see State of Wisconsin map for more information. Verizon Wireless reserves the right to disconnect any Subscriber line on this Flat Rate plan that has no usage for three (3) consecutive months. Employee Subscribers of the State of Wisconsin not eligible to select this rate plan. \$10.00 Push To Talk feature may be added to rate plan. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.		

State of Wisconsin Government Subscriber Nationwide Flat Rate	
The State of Wisconsin Nationwide Flat Rate Calling Plan is not eligible for monthly access fee discounts.	
Monthly Access Fee	Government Subscribers - \$9.00
Anytime Minutes	0
Per Minute Rate	\$0.06
Domestic Long Distance	Included
Mobile to Mobile Calling Minutes	500
Notes: This plan includes a home airtime area that is nationwide. Please see the Nationwide map below. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), <i>Get it Now</i> , and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. \$10.00 Push To Talk feature may be added to rate plan. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.	

State of Wisconsin Custom Share Plan

The State of Wisconsin Custom Share Plan is NOT eligible for monthly access fee discounts

Monthly Access Fee With Sharing	\$23.99
Home Airtime Minutes	100
Overage Rate	\$0.25 per minute
Mobile to Mobile Calling Minutes	Unlimited
Night and Weekend Minutes	Unlimited
Domestic Long Distance	Included
Mobile Web 2.0*	Included
Push to Talk (Unlimited)	\$5.00 per month
Data Sent or Received*	\$1.99/ MB

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. Unless the line subscribes to a V CAST VPack, V CAST Mobile TV Select Package, or a Nationwide Premium Calling Plan, megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. This plan is only available for new Subscribers or equipment eligible upgrades. Employee Subscribers of the State of Wisconsin are not eligible to select this rate plan.

State of Wisconsin Custom Voice Plans: State of Wisconsin Program Government Subscribers

The State of Wisconsin Custom Voice Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Voice Plan	Government 400 Voice Share Plan ¹	Government 600 Voice Plan	Government 600 Voice Share Plan ¹	Government 1000 Voice Plan	Government 1000 Voice Share Plan ¹
Standard Monthly Access Fee	\$35.88	\$38.45	\$52.55	\$55.12	\$67.94	\$70.50
Monthly Access Fee Discount Less 21% Discount	\$28.35	\$30.38	\$41.52	\$43.55	\$53.68	\$55.70
Monthly Airtime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	N/A	N/A	Included up to 10 numbers per account (not per user)			
Mobile to Mobile minutes ¹	Unlimited					
Night and Weekend Minutes	Unlimited					
Per Minute Rate (over allowance)	\$0.25 per minute					
Verizon Wireless Long Distance Rate	Included (for Domestic calls made within the 50 States)					
Unlimited Domestic Text Messages ^{1†}	\$12.00 per line					

Note: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. Please see Calling Plan Features for included and additional features; Verizon Wireless Calling Plan Terms and Conditions apply. Long distance charges will apply when making or receiving calls outside the United States. Charges for International calls while Roaming domestically are billed separately as roaming and at the applicable international rate. International long distance (where available) will vary. International dialing and Directory Assistance calls will be categorized together and not detailed out on the monthly invoice. Charges for features will be categorized together, billed as other charges and not detailed. If the State of Wisconsin Business SharePlan is not renewed, State of Wisconsin's Government Subscriber lines will be migrated onto retail consumer pricing or Government pricing if available. Please see Calling Plan Features for included and additional features; Verizon Wireless Calling Plan Terms and Conditions apply. Employee Subscribers of the State of Wisconsin are not eligible to select these rate plans.

¹Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber line while in the Mobile to Mobile area. Mobile to Mobile minutes are per line and can not be shared among multiple Government Subscribers within their market that are activated on the same account. Mobile to Mobile is not available to customers whose current wireless exchanges restrict the delivery of Caller ID. **1-Share Option:** Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Wisconsin Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte.

^{1†}Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico.

State of Wisconsin Custom Voice and Data Bundle Plans - State of Wisconsin Government Subscribers

The State of Wisconsin Voice and Data Bundle Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Voice and Data Plan	Government 400 Voice and Data Share Plan ¹	Government 600 Voice and Data Plan	Government 600 Voice and Data Share Plan ¹	Government 1000 Voice and Data Plan	Government 1000 Voice and Data Share Plan ¹
Standard Monthly Access	\$72.49	\$74.99	\$88.74	\$91.24	\$103.74	\$106.24
Monthly Access Fee Discount Less 25% Discount	\$54.37	\$56.25	\$66.56	\$68.43	\$77.81	\$79.68
Monthly Airtime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	Included up to 10 numbers per account (not per user)					
Overage Rate	\$0.25 per minute					
Mobile to Mobile Minutes	Unlimited					
Night and Weekend Minutes	Unlimited					
Domestic Long Distance	Included					
Domestic Text Messages[†]	Unlimited					
MB Allowance	Unlimited					
Tethered Modem (Domestic)	\$10.00 additional monthly charge					

Notes: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

[†]Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry device. Employee Subscribers of the State of Wisconsin Employees are not eligible to select these rate plans. 1-Share Option: Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Wisconsin Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage.

*Mobile Broadband Connect (Tethered Modem Capability) is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect.

[†] Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry device. Employee Subscribers of the State of Wisconsin are not eligible to select these rate plans.

**State of Wisconsin Custom Voice and Data Bundle Share Plan
State of Wisconsin Government Subscribers**

The State of Wisconsin Voice and Data Bundle Plan has been discounted and are not eligible for additional monthly access fee discounts.

Government 200 Voice and Data Plan	
Monthly Access Fee	51.99
Monthly Airtime Minutes	200
Friends & Family (Up to 10 numbers)	Included up to 10 numbers per account (not per user)
Overage Rate	\$0.25 per minute
Mobile to Mobile Minutes	Unlimited
Night and Weekend Minutes	Unlimited
Domestic Long Distance	Included
Domestic Text Messages	Unlimited
MB Allowance	Unlimited
Tethered Modem (Domestic)	\$10.00 additional monthly charge

Notes: Current coverage details can be found at www.verizonwireless.com. Domestic Data allowance applies in the United States. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. These plans are not eligible for discounts on month to month activations. *Should a customer exceed 5 GB of data usage within a given bill cycle, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.

State of Wisconsin Custom Mobile Broadband Plan	
The State of Wisconsin Custom Mobile Broadband Calling Plan has been discounted and is not eligible for additional monthly access fee discounts.	
Monthly Access Fee	\$39.99
Monthly Allowance	Unlimited
Per Minute Rate†	\$0.25 per minute
NationalAccess Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)
Domestic Long Distance	Included
Notes: Current coverage details can be found at www.verizonwireless.com . See www.verizonwireless.com for important information about calling plans, features and options. Mobile Broadband Connect is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect. † Per Minute Rate applies to voice calls, IS-95 and other non- Mobile Broadband/NationalAccess data usage in the United States. If usage on a Data Plan or Feature that does not include a specific monthly megabyte allowance or that is not billed on a pay-as-you-use basis exceeds 5 gigabytes per account line during any billing period, we reserve the right to reduce throughput speed to a maximum of approximately 200 kilobits per second for up to thirty days. You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service. The State of Wisconsin Custom Mobile Broadband Plan MAY NOT be used for automated Machine-to-Machine connections. Machine-to-Machine ("M2M") refers to the transmission of data using the Wireless Service between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.	

State of Wisconsin Custom 5GB Mobile Broadband Plan	
The State of Wisconsin Custom 5GB Mobile Broadband Calling Plan has been discounted and is not eligible for additional monthly access fee discounts.	
Monthly Access Fee	\$35.99
Monthly Allowance	5GB
Overage Rate	\$10.00 per GB
Per Minute Rate†	\$0.25 per minute
NationalAccess Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)
Domestic Long Distance	Included
Notes: Current coverage details can be found at www.verizonwireless.com . See www.verizonwireless.com for important information about calling plans, features and options. Mobile Broadband Connect is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect. † Per Minute Rate applies to voice calls, IS-95 and other non- Mobile Broadband/NationalAccess data usage in the United States. If usage on a Data Plan or Feature that does not include a specific monthly megabyte allowance or that is not billed on a pay-as-you-use basis exceeds 5 gigabytes per account line during any billing period, we reserve the right to reduce throughput speed to a maximum of approximately 200 kilobits per second for up to thirty days. You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service. The State of Wisconsin Custom Mobile Broadband Plan MAY NOT be used for automated Machine-to-Machine connections. Machine-to-Machine ("M2M") refers to the transmission of data using the Wireless Service between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.	

State of Wisconsin Custom Government Email smartphones or BlackBerry Solution
State of Wisconsin Custom Government Email Plans and features are eligible for monthly access fee discounts and promotions, when available.

	As a feature added to an eligible Calling Plan		As a Stand-Alone Calling Plan
Monthly Access Fee	\$30.00	\$44.99	\$37.99
Monthly Access Fee less 21% Discount	N/A	\$35.54	N/A
MB Allowance**	2GB	Unlimited	Unlimited
Rate After Allowance	\$10/1GB	N/A	N/A
Per Minute Rate†† (Domestic)	Per the Voice Calling Plan		\$0.12 per minute
Mobile to Mobile Minutes (Domestic)			Included
Domestic Long Distance			Included
NationalAccess Roaming	\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)		

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. NationalAccess Roaming will be charged at \$0.002 per KB (Canada) and \$0.005 per KB (Mexico). **Smartphone Subscribers require a data package with a minimum allowance of 2GB. ††Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. These plans are not eligible for discounts on month to month activations.

State of Wisconsin Custom Government Smartphone Feature
State of Wisconsin Custom Government Smartphone Feature has been discounted and no further discounts apply.

	Available as a feature added to an eligible Calling Plan
Discounted Monthly Access Fee	\$30.00
Domestic MB Allowance†	Unlimited
NationalAccess Roaming††	\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)

Notes: Subject to the NationalAccess/BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. BroadbandAccess is available only in specific markets; please see www.verizonwireless.com for current availability. NationalAccess is available in the National Enhanced Services rate and coverage area; see map for details. †As part of network optimization, data users on the State of Wisconsin Custom Government Smartphone Feature may experience a reduction in average data speeds if they use 5 GB of data in the a single billing cycle and may be subject to network optimization for the remainder of that billing cycle and the following cycle. Impacted users will be subject to network optimization for the remainder of their current billing cycle and the following billing cycle. ††Roaming charges may apply when using data service in CDMA countries, see International Roaming terms and conditions.

State of Wisconsin Custom Global Data SmartPhone Calling Plan Government Subscribers Only

The State of Wisconsin Custom Nationwide BlackBerry/SmartPhone Calling Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Wisconsin Government – Global Data Only**
State of Wisconsin Monthly Access Fee	\$54.67
Monthly Allowance Minutes	0
Mobile to Mobile Minutes (Domestic)	Unlimited
Text Messages(Domestic)††	Unlimited
Per Minute Rate†† (Domestic)	\$0.12 per minute
Per Minute Rate†† (International)	Global Value Plan Rates
MB Allowance*	Unlimited
NationalAccess Roaming	N/A
Domestic Long Distance	Included
Tethered Modem Capability (Domestic)	\$10.00 additional monthly charge

Notes: Current coverage details can be found at www.verizonwireless.com. See the following footnotes for important information about features and options.

*Mobile Broadband Connect (Tethered Modem Capability) is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect.

** The Unlimited Data allowance applies in the United States, Canada, Mexico, and the rest of the world where coverage is available.

†† Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required.

State of Wisconsin Global Custom Voice and Data Bundle Plans - State of Wisconsin Government Subscribers

The State of Wisconsin Voice and Data Bundle Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Global Voice and Data Plan	Government 400 Global Voice and Data Share Plan ¹	Government 600 Global Voice and Data Plan	Government 600 Global Voice and Data Share Plan ¹	Government 1000 Global Voice and Data Plan	Government 1000 Global Voice and Data Share Plan ¹
Standard Monthly Access	\$92.49	\$94.99	\$108.74	\$111.24	\$123.74	\$126.24
Monthly Access Fee Discount Less 25% Discount	\$69.37	\$71.24	\$81.56	\$83.43	\$92.81	\$94.68
Anytime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	Included up to 10 numbers per account (not per user)					
Overage Rate	\$0.25 per minute					
Mobile to Mobile Minutes	Unlimited					
Night and Weekend Minutes	Unlimited					
Domestic Long Distance	Included					
Domestic Text Messages[†]	Unlimited					
Global MB Allowance	Unlimited					
Tethered Modem (Domestic)	\$10.00 additional monthly charge					

Notes: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

[†]Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry device. Employee Subscribers of the State of Wisconsin are not eligible to select these rate plans. 1-Share Option: Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Wisconsin Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage.

*Mobile Broadband Connect (Tethered Modem Capability) is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect.

[†] Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry device. Employee Subscribers of the State of Wisconsin are not eligible to select these rate plans.

Mobile Broadband Connect / Hotspot Feature – Government Subscribers Only**The Mobile Broadband Connect / Hotspot Feature is NOT Eligible for monthly access fee discounts****Mobile Dedicated Hotspot and Mobile Broadband Connect Plans**

All Feature Phones that are capable of Mobile Broadband Connect, Mobile Hotspot or both (includes Netbook, Notebook, MiFi 2200, and Five Spot Mobile)

Monthly Access Fee	\$10.00
Monthly Allowance (Domestic)	Unlimited
Per GB Rate After Allowance	N/A
NationalAccess Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)
Per Minute Rate†	\$0.25 per minute
Domestic Long Distance	Included

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Monthly Access Fee discounts on these Plans are available for Government Subscribers only. Mobile Broadband Connect is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect. †Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. These plans are not eligible for discounts on month to month activations. Employee Subscribers of the State of Wisconsin are not eligible to select these rate plans. This plan is only available to Government Subscribers with a State of Wisconsin Voice and Data Bundle Plan or with a State of Wisconsin Flat Rate plan that has a VZEmail feature attached.

Mobile Broadband Connect Features**NationalAccess Plans are NOT eligible for additional monthly access charge discounts.**

	NationalAccess		
Monthly Access Charge	\$8.99***	\$12.99***	\$16.99***
Optional Feature Access Charge	\$8.99***	\$12.99***	\$16.99***
Data Allowance	1 MB	3 MB	5 MB
Overage Rate per MB	\$0.05		
NationalAccess Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)		
Other Data Services/ Per Minute Rate†	\$0.25 per minute		
Domestic Long Distance	Included		

Notes: Current coverage details can be found at www.verizonwireless.com. See the following footnotes for important information about features and options.

† Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States.

***These features can only be added to the \$11.99 Nationwide Flat Rate Calling Plan.

Custom Nationwide for Business Share Plan: Government Subscribers Only**The Custom Nationwide for Business Calling Plans is eligible for monthly access fee discounts**

Monthly Access Fee With Sharing	\$34.99
Monthly Access Fee With Sharing less 21% Discount	\$27.64
Home Airtime Minutes	200
Overage Rate	\$0.25 per minute
Mobile to Mobile Calling Minutes	Unlimited
Night and Weekend Minutes	Unlimited
Domestic Long Distance	Included
Mobile Web 2.0 [†]	Included
Data Sent or Received*	\$1.99/ MB

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. [†]Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. Unless the line subscribes to a V CAST VPack, V CAST Mobile TV Select Package, or a Nationwide Premium Calling Plan, megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte.

Nationwide Flat Rate Calling Plans**The Nationwide Flat Rate Calling Plan is NOT eligible for monthly access fee discounts and promotions**

No Domestic Roaming or Long Distance Charges		Mobile Web 2.0 [†]
Monthly Anytime Voice Minutes	Government Subscriber Monthly Access Fee	
0	\$11.99	
Per Minute Rate	\$0.25	
Data Sent or Received*	\$1.99/ MB or per data package	

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. [†]Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. Unless the line subscribes to a V CAST VPack, V CAST Mobile TV Select Package, or a Nationwide Premium Calling Plan, megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte.

State of Wisconsin Government Subscriber Push to Talk Calling Plan**The State of Wisconsin Push to Talk Calling Plan is not eligible for monthly access fee discounts.**

Monthly Access Fee	\$19.99
Home Airtime Minutes*	0
Push to Talk	Unlimited
Mobile Web [†]	Included
Data Sent or Received*	\$1.99/ MB

Note: Current coverage details can be found at www.verizonwireless.com. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Push to Talk terms and conditions apply. *Subscribers to the Push to Talk Unlimited Calling Plan cannot place or receive regular cellular wireless calls other than to 611 and 911. (These calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, subscribers will be charged \$0.25 per minute for non-Push to Talk voice calls. [†]Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. Unless the line subscribes to a V CAST VPack, V CAST Mobile TV Select Package, or a Nationwide Premium Calling Plan, megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. These plans are not eligible for discounts on month to month activations. Employee Subscribers of the State of Wisconsin are not eligible to select this rate plan.

Nationwide Plus Canada Calling Plans

Nationwide Calling Plans are eligible for monthly access fee discounts and promotions (when available) and include:

1000 National Mobile to Mobile Calling Minutes**1000 Night & Weekend Minutes**

No Domestic Roaming or Long Distance Charges to Canada and the U.S. (Including Puerto Rico)

Canada and the U.S. (including taxes fees)			Friends & Family (Up to 5 numbers)	Per-Minute Rate After Allowance
Monthly Anytime Voice Minutes	Monthly Access Fee	Monthly Access Fee Less 21% Discount		
450	\$59.99	\$47.39	Not Included	\$0.45
900	\$79.99	\$63.19	Included*	\$0.40
1350	\$99.99	\$78.99		\$0.35
2000	\$119.99	\$94.79		\$0.25
4000	\$169.99	\$134.29		\$0.25
6000	\$219.99	\$173.79		\$0.20
Data Sent or Received	\$1.99/ MB or per data package†			

Notes: Current coverage details can be found at www.verizonwireless.com. Anytime minutes, Night and Weekend Minutes, and per minute rates are for use from within the Nationwide Plus Canada rate and coverage area. Mobile to Mobile Calling Minutes are for use from within the Nationwide Plus Canada rate in coverage area in the U.S. and Puerto Rico. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Roaming in Canada outside of the Nationwide Plus Canada Rate and Coverage Area is \$0.69 per minute. *Friends & Family eligibility varies on selected calling plan. In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage areas, usage will be charged at the rate of \$0.002 per KB or \$2.05 per MB. These plans are not eligible for discounts on month to month activations. †3G Smartphones and 3G Multimedia Phones require a data package.

Data Packages**Data for Simple Feature & Multimedia Phones**

Monthly Access Per Line	Data Allowance	Per-MB Overage Rate
N/A For Simple Feature Phones only*	Pay per use	\$1.99
\$10.00	75 MB	\$10.00 per 75 MB

Data for all Smartphones

Data Feature or Plan	Monthly Access Per Line	Monthly Access Per Line less 21% discount	Data Allowance
Business Email Feature!™	\$44.99	\$35.54	Unlimited
Business Email Plan (Government Subscribers only)	\$49.99	\$39.49	Unlimited

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Mobile Email is included with the \$9.99 & \$29.99 solutions for Simple Feature & Multimedia phones and is an additional \$5.00 per month for simple phones on the Pay per use data pricing. **A Business Email application by Remoba may be added to Simple Feature & Multimedia Phones for \$10.00 per month. Mobile Web 2.0 pages may include Verizon Wireless and third party advertising Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. NationalAccess Roaming will be charged at \$0.002 per KB (Canada) and \$0.005 per KB (Mexico). †Optional Features may only be added onto an eligible calling plan with a monthly access fee of \$34.99 or higher.

Email: Includes BlackBerry internet service compatible with POP3, and IMAP email accounts only. The Email Plan and feature are eligible for monthly access fee discounts and promotions, when available.

Email Plan (Government Subscribers only): If the voice block feature is removed, Subscribers will be charged \$0.25 per minute for voice calls, IS-95 and other non-NationalAccess data usage in the United States.

Business Email: Includes Wireless sync or BlackBerry Solution with Microsoft Outlook, Lotus Notes, POP3 and IMAP email accounts. Business Email Features are eligible for monthly access fee discounts and promotions, when available.

Business Email Plan (Government Subscribers only): If the voice block feature is removed, Subscribers will be charged \$0.25 per minute for voice calls, IS-95 and other non-NationalAccess data usage in the United States.

GlobalEmail Data Plan and Feature Global Smartphone or Global BlackBerry
Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP
email accounts.
Government and Personal Email Plans and features are eligible for monthly access fee discounts and promotions,
when available.

	As a feature added to an eligible Calling Plan ^{†*}
Monthly Access Fee	\$64.99
Monthly Access Fee less 21% Discount	\$51.34
Monthly Data Allowance	1 GB Domestic Usage / 1 GB Global
United States	\$10/1GB – United States overage rate
Canada	\$.002/kb – Canada
Mexico	\$.005/kb – Mexico
Rest of the World	\$.02/kb – Rest of World
	Voice Usage
Domestic Voice ^{†††}	Per the voice calling plan
International Voice	Global Phone, and CDMA roaming rates for calls made while traveling internationally

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *This stand alone data plan is only available for Government Subscriber lines. †Requires Nationwide Email Plan. No Line Term extension required. ††Optional Features may be added onto an eligible calling plan with a monthly access fee of \$34.99 or higher. †††Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. A data plan or feature is always required to use a BlackBerry device. These plans are not eligible for discounts on month to month activations.

Global Data Optional Features

The Global Data Optional Feature is eligible for monthly access fee discounts and promotions, when available.

Monthly Access Fee	Monthly Access Fee Less 21% Discount	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico and Rest of the World)
\$30.00	N/A	50MB	\$2.00 per MB	\$5.00 per MB
\$70.00	\$55.30	150MB	\$2.00 per MB	\$5.00 per MB
\$125.00	\$98.75	300MB	\$2.00 per MB	\$5.00 per MB

Pay Per Use

Monthly Access Fee	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico)	Rate After Allowance (Rest of the World)
N/A	N/A	\$2.05/MB	\$5.12/MB	\$20.48/MB

Notes: Current coverage details and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan Optional Features section for important information about calling plans, features and options. *Applies to all phones and internet devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot. Only one 3G or 4G Global Data Feature is allowed per line (Smartphone Subscribers utilizing the device as either a tethered modem or mobile hotspot will require an additional feature). Must be added to a domestic 3G or 4G Mobile Broadband calling plan with domestic 3G or 4G Mobile Broadband Connect/Mobile Hotspot. *4G devices require Pay Per Use subscription to roam outside of the U.S. and Canada. International Eligibility is required to roam in many countries.

The "Rest of the World" list of countries, as well as pricing, is subject to change. Please visit www.verizonwireless.com for details.

Global Voice *

Canada	\$0.69/min
Mexico	\$0.99/min
Caribbean and Europe	As low as \$1.29/min
Standard Rates for Other Countries	As low as \$1.29/min
Global Value Plan Rates	As low as \$0.99/min

Notes: Current coverage details and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

Global Messaging *

Global Text Messaging

Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan
Other Countries	\$0.50 per recipient per message sent and \$0.05 per message received

Global Picture and Video Messaging

Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus global data roaming charges.
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus global data roaming charges. Visit verizonwireless.com/internationalmms for supported countries.

Notes: Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

Mobile Device Management (MDM): Government Subscribers Only

MDM is not eligible for the monthly access charge discount. No additional discounts apply.

MDM Feature	Access Fee
Enterprise Firmware Over the Air (FOTA) Management	\$0.00
Device Diagnostics	\$0.99/device per month
Broadband Hotspot Management	\$1.49/device per month
Verizon Software Management	\$0.10/device per month OR Event-based pricing of \$6 per device per update

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked.

Calling Plans and Associated Charges: Government Subscribers may activate Wireless Service on the calling plans included with this Agreement, as well as eligible Verizon Wireless consumer/retail calling plans, subject to the terms of this Agreement. Employee Subscribers may activate Wireless Service on eligible Verizon Wireless consumer/retail calling plans, as well as any calling plan included with this Agreement that specifically allows Employee Subscribers, subject to the terms of the Verizon Wireless retail customer agreement. On Family SharePlan® calling plans, monthly access fee discounts apply only to the primary line of service. Subscribers may take advantage of promotions or purchase Equipment at Government pricing, but this may require a Line Term extension after initial activation. Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access and any activation fees are payable in advance and will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free; however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the calling plan's rate and coverage area, unless otherwise specified in the calling plan.

Customer's Cell Phone Number and Caller ID: Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

Unlimited Messaging: Unlimited Messaging, included with the Select, Connect and Premium Plans, is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages.

Friends & Family: Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide Family SharePlans with 1400 minutes or more, subscribers can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Verizon Wireless Calling Plan Included Features ¹	
Call Waiting ^{2,7}	Three Way Calling ^{2,7}
Call Forwarding ^{2,7}	No Answer/ Busy Transfer ⁷
Caller ID ^{3,7}	Basic Voice Mail ^{2,4,7}
411 Search ^{5,7}	Basic Text Messaging ⁶
Mobile Web ^{2,7,8}	International Calling/ Roaming ⁹

¹ Not available in some areas.

² Airtime charges apply to all calls simultaneously and to forwarded/ transferred calls even if the call is sent to another wireless phone. Voice mail boxes not initiated within 60 days of activation are cancelled.

³ When making a call, subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside the rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

⁴ Airtime charges apply to message retrieval.

⁵ 411 Search, directory assistance with automatic call completion is subject to a \$1.99 per call fee plus airtime and text charges if applicable. Directory assistance rates are subject to change.

⁶ Text Messaging offered at the prevailing rate, currently \$0.20 per inbound and \$0.20 per outbound message per address \$0.25 for picture messages. Text message charges are subject to change.

⁷ Feature not included on NationalAccess and Mobile Broadband Plans at no charge, but are available at the prevailing Verizon Wireless rates.

⁸ Mobile Web Alerts are sent as Text Messages and are subject to Text Messaging pricing, terms and conditions. Mobile web is not available on smartphones or the Email and Web for BlackBerry Plans. Unless a V Cast, or Mobile TV Select Package, is subscribed to megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com.

⁹ International Calling/ Roaming prices start at \$.49 a minute (plus airtime). For complete terms and conditions for International Calling/ Roaming please visit verizonwireless.com/international.

Calling Plan Optional Features			
	Optional Feature Access Fee	Included Messages	Overage Rate
Text, Picture, & Video Messaging	\$0.99	100	(Text) \$0.02 per incoming message/ per address
	\$1.99	300	\$0.10 Per outgoing message/ per address
	\$10.00	1000	(Picture & Video) \$0.25 per message
	\$12.00	Unlimited	N/A
Text, Picture, & Video Messages (Shared) [Available on voice calling plans with a monthly access fee of \$27.64 or higher only]	\$0.00	250	Text, Picture and Video Messages \$0.15 per incoming/outgoing message / per address
Push To Talk Features			
Push to Talk*	\$5.00/ Monthly Access Fee**		
Push to Talk (State of Wisconsin Government Subscribers Only)*	\$10.00/Monthly Access Fee on the State of Wisconsin Flat Rate Plan***	\$10.00/Monthly Access Fee on the Nationwide Flat Rate Plan***	
GSM International Roaming Global Phone	Rates are available at www.VerizonWireless.com		
Verizon Wireless International Long Distance Value Plan	\$5.00 plus applicable airtime and long distance charges		
Field Force Manager (State of Wisconsin Government Subscribers Only)	Optional Feature Access Fee		
	Limited	Basic	Advanced
	\$19.99 per user	\$29.99 per user	\$49.99 per user
		Less 21% Discount \$23.69	Less 21% Discount \$39.49
	Monthly Access per Advanced Device ¹		
	Limited	Basic	Premium ****
	\$15.00 per user	\$20.00 per user	\$30.00 per user
			Less 21% discount - \$23.70
Optional Feature rates and packages are subject to change. Other Optional Features may be available please see your Account Manager or visit www.verizonwireless.com for information. *The Push to Talk Features are not eligible for any monthly access fee discounts. **The \$5.00 Push to Talk Feature is available when combined with a calling plan with a monthly access fee of \$34.99 or higher. *** The \$10.00 Push to Talk Feature is available when combined with any calling plan, including State Rate Plan. **** Field Force Manager Premium is not available on all devices. ¹ Requires Unlimited Email Plan or Feature			

Wireless Priority Service (WPS) Access	
WPS Access Feature Initiation Fee	\$0.00
WPS Access Monthly Access Charge	\$0.00
WPS Access Per Minute Charge	\$0.75
Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the \$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.	

Visual Voice Mail: Visual Voice Mail is only available in the national Enhanced Services Coverage Area and only on select devices. Basic Voice Mail required. Not compatible with Text Messaging Block. Data charges apply during application download and standard messaging rates apply for messages initiated from the application. Accessing Voice Mail, Call Forwarding, Call Return, Personal Operator and other features are subject to airtime, long distance, roaming charges and taxes and Mobile to Mobile Calling minutes do not apply.

Push to Talk: Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers, and only from the National Enhanced Services Rate and Coverage Areas. For optimal Push to Talk performance, all callers on a Push to Talk session must have an EV-DO Rev. A capable device and be receiving EV-DO service. A Push to Talk call is terminated by pressing END or will automatically time out after ten (10) seconds of inactivity. You cannot prevent others who have your wireless phone number from entering you into their Push to Talk contact list. Only one person can speak at a time during Push to Talk calls. When using your phone keypad to make a Push to Talk call, you must enter the ten-digit phone number of the called party. Presence information may not be available for all Push to Talk contacts. The timeliness of presence information may be impacted by the network registration status of a Push to Talk contact. Your Push to Talk service cannot be used for any applications that tether your phone to computers or other devices for any purpose. Push to Talk-capable phone and feature required. Push to Talk subscribers cannot use Push to Talk or other data products and services (i.e. Picture Messaging, Mobile Web, Get It Now, Mobile Broadband Connect, etc) while roaming on other carriers' networks at this time.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to

Mobile Calling area. Mobile to Mobile Calling is not available (i) to fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the VZGlobal@ services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.*

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*

*NOTE: If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

Text Messaging: Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 25¢ per message sent and 20¢ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using Text Messaging or Enhanced Text Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.

Mobile to Mobile Messaging: Cannot be combined with any other package that includes a Text or Picture & Video message allowance. Mobile to Mobile Messaging applies only to Text/ Picture/ Video messages sent to and received from other Verizon Wireless subscribers' wireless phones while both wireless subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ Text Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, and Text/Picture/Video messages sent to non-Verizon Wireless customers, and these messages will be decremented from the subscriber's Additional Message allowance or billed as overage. Additional Messages may not be applied toward International Text Messaging, which costs 25¢ per message sent and 20¢ per message received; please see www.vtext.com for additional details and countries.

Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes picture and video messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition, MMS messages are \$0.25 per message, per address. In addition to the MMS per message charges, MMS uses calling plan Anytime Minutes or kilobytes. Canceling an MMS message after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS message, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS message unless received. An MMS message that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.

International Long Distance (I-DIAL): International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator-assisted calls. Current international long distance rates can be found at www.verizonwireless.com and are subject to change.

Verizon Wireless International Long Distance Value Plan: I-DIAL required to call most countries. Value Plan feature is not available on all Calling Plans. Rates are subject to change without notice. Standard International Long Distance rates apply only on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls made from your Calling Plan's Rate and Coverage Area. If a subscriber's Calling Plan's Rate and Coverage Area includes Canada, calls made from that area to Canadian phone numbers, as applicable, will be billed per the Calling Plan. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming (Global Phone/ GlobalAccess/ GlobalEmail): International roaming requires digital or tri-mode CDMA phone with current software. Global Phone requires CDMA/GSM- capable phones and compatible SIM card. I-Dial required for GSM roaming, and for CDMA roaming in many destination. Rates, terms and conditions apply only when roaming on participating GSM and CDMA networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. Premium text messaging programs that are accessible domestically are also accessible when roaming internationally and charges will be in addition to text messaging roaming charges. Where available calls placed to directory assistance, entertainment lines and any third-party services are billed (along with applicable toll charges) in addition to roaming rates. Message waiting indicator service is not available where text messaging is not available. Availability of services and features, including the ability to make and receive international calls, varies by serving carrier and location and may be restricted without notice. See verizonwireless.com/international for rates and destinations, which are subject to change without notice. Existing subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the subscriber's MTN or to 000-000-0086. Taxes, surcharges and other regulatory fees may apply and may vary by country. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: CDMA Roaming rates are available at www.verizonwireless.com. Roaming in CDMA countries is only available in "CDMA" mode where service is available. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received, and applies when roaming in most foreign countries. Text messaging rates are subject to change. An update to Equipment software is required to roam in S. Korea.

Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. Text messages cannot be sent to e-mail addresses.

Field Force Manager (FFM): FFM is only available within the National Enhanced Services Rate and Coverage Area. Activation may be subject to a twenty-four hour delay and billing begins 2 days after ordering this service. Monthly access includes unlimited data usage for Field Force Manager. Limited Monthly Access plan and Basic Monthly Access plan for advanced devices are not eligible for business discounts. Field FFM available only to Government Subscribers is intended for authorized employees/users in the course of legitimate Government business. Unauthorized or improper use could be a violation of law and may carry civil and criminal penalties. By subscribing to and/or using this service Customer agrees, represents and warrants that: 1) use of FFM by its Government Subscribers will be solely for lawful use and for no other purpose, 2) Verizon Wireless is authorized to access, collect, gather, use and disclose personal location information for all

devices with FFM in order to deliver the services, and 3) all disclosures and/or consents from individual Government Subscribers in possession of the devices being tracked and/or monitored will be obtained as required by applicable law, regulation or policy (including but not limited to those relating to individual privacy rights). FFM requires a supported GPS enabled wireless device, specified Calling Plan or Data Plan, downloadable application, valid e-mail address and Internet access for activation and use. Data usage for FFM is included in the monthly subscription fee. FFM may prevent use of other features and services; any incompatible features and services must be cancelled in order to use FFM. Verizon Wireless does not guarantee the accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Always use caution when displaying and disseminating personally identifiable information about yourself or your location to third parties. Do not attempt to enter or change information while driving. Please observe the Verizon Wireless "Drive Responsibly" policy, which can be found at www.verizonwireless.com. From time to time customers with Limited or Basic service may inadvertently be able to access, view and/or use certain features associated with Basic and/or Premium features of FFM, in order to utilize these features on a regular and ongoing basis, fees associated with the Basic or Premium plan shall apply. Downloading the Field Force Manager application will require approximately 2 MB of data. Data sent or received will be aggregated each month, rounded up to the next megabyte and billed at \$1.99/MB. Megabyte charges will not be incurred for using the application after download to the device. FFM is available on select devices only.

VZAccess and Wireless Email

VZAccess and Wireless Email Plans and Features: VZAccess includes NationalAccess (IXRTT) and Mobile Broadband plans. Wireless Email includes Smartphone and BlackBerry plans. VZAccess and Wireless Email usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. Wireless Email optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of \$34.99 or higher. Monthly Megabyte allowances apply only to NationalAccess and Mobile Broadband data transmissions. Other data (Quick 2 NetSM or dial-up) transmissions and voice calls will be billed at the per-minute overage rate according to the VZAccess plan. For optional data features, "other data" will be billed as Anytime Minutes or at the per-minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, Smartphone, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. Mobile Broadband data sessions require Mobile Broadband capable Equipment and must be placed within Mobile Broadband service area. Smartphone and BlackBerry users that move to another calling plan from a Wireless Email plan or feature or a Nationwide Email for Business Plan will not be able to use their Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and Mobile Broadband service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on VZAccess Plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable plan. Voice calls are not available with Mobile Broadband. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, error-checking characters and retransmissions of user-data messages that are received in error. Wireless Email plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC, with the exception of the Mobile Broadband Connect Features. In order to use some Wireless Email features and applications, subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or Good Mobile Messaging) installed. If Equipment is turned off or if the subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the subscriber's request.

Permitted Uses: Wireless Email and VZAccess Plans and Features may be used for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing Government intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Prohibited Uses: While most common uses for Internet are permitted by a subscriber's Data Plan, there are certain uses that cause network capacity issues and interference with the network. These are not uses intended for Data Access plans and are therefore prohibited. Examples of prohibited uses include the following: (i) server devices or host computer applications, including, but not limited to, continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing applications that are broadcast to multiple servers or recipients such as they could enable "bots" or similar routines (as set forth in more detail in (iii) below) or otherwise denigrate network capacity or functionality; (ii) as a substitute or backup for private lines or dedicated data connections; (iii) "auto-responders," "cancel-bots," or similar automated or manual routines which generate amounts of net traffic that could disrupt net user groups or email use by others; (iv) generating "spam" or unsolicited commercial or bulk email (or activities that facilitate the dissemination of such email); (v) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless Services or other parties' Internet-based resources, including the generation or dissemination of viruses, malware, or "denial of service" (DoS) attacks; (vi) accessing, or attempting to access without authority the information, accounts or devices of others, or to penetrate, or attempt to penetrate, security measures of Verizon Wireless' or another entity's network or systems; or (vii) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time. This means, by way of example only, that using these Data Plans or Features for P2P file-sharing services, web broadcasting, or for the operation of servers, telemetry devices and/or Supervisory Control and Data Acquisition devices is prohibited. If usage on a Data Plan or Feature that does not include a specific monthly megabyte allowance or that is not billed on a pay-as-you-use basis exceeds 5 gigabytes per account line during any billing period, we reserve the right to reduce throughput speed to a maximum of approximately 200 kilobits per second for up to thirty days. You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service. Mobile Broadband and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless subscriber has Mobile IP (MIP) capable Equipment. Verizon Wireless reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to deny, modify or terminate service, with or without notice, to anyone we believe is using Data Plans or Features in a manner that adversely impacts our network. We may monitor your compliance, or the compliance of other users, with these terms and conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy.]

Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and Mobile Broadband data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

Wireless Email Server Software (Good Mobile Messaging Server, and BlackBerry Enterprise Server (BES)): Please contact a Verizon Wireless sales representative for current Server Software Pricing. Verizon Wireless is not the licensor of the Good Mobile Messaging Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Good Mobile Messaging Server is manufactured by and sold separately by Good Technology. The BES software is manufactured by Research In Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Good Mobile Messaging, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a Smartphone or BlackBerry related inquiry from a subscriber is related to the, Good Mobile Messaging or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, you may be charged for an incoming Text Message every time you receive an email or other update. To avoid Text Messaging charges, you can set up timed synchronization or manually initiate synchronization. Wireless Sync software updates will be sent to subscriber devices and will be charged as a data call.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/narooming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com. NationalAccess roaming is available (i) in the Canadian Broadband and Canadian Enhanced Service Rate and Coverage Areas, and (ii) in the Mexican Enhanced Services Rate and Coverage Areas.

GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess subscribers will need a NationalAccess or Mobile Broadband PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install GlobalAccess VZAccess ManagerSM and run the OTA wizard. GlobalAccess subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalAccess internet browsing, email, or intranet access applies to Mobile Broadband and NationalAccess usage within the United States and Canada as well as an allowance of 100MB (\$0.005/KB overage rate) in Tier 1 Countries, and an allowance of 0MB (\$0.030/KB) in Tier 2 Countries. Subscribers to NationalAccess and Mobile Broadband Plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at \$0.002/KB in Canada, \$0.020/KB in Tier 1 Countries, and \$0.030/KB in Tier 2 Countries.

GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalEmail subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Text messaging billed at standard domestic and international Text Messaging rates. Existing Verizon Wireless subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

GlobalAccess and Global Email SIM Cards: SIM Cards are available for use only with your Global PC Card, Global Smartphone, or Global Phone, and only for the purposes of speeds to a maximum of approximately 200 kbps. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your GlobalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.

Nationwide for Business: (NOTE: Subscribers to Nationwide for Business can share voice minutes across these plans and price points subject to some billing system limitations, these plans share minutes with certain America's Choice share plans.) Sharing on these calling plans is for voice Anytime Minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all subscribers if the 5 Government Subscriber minimum is not met at any time. Each sharing subscriber's unused Anytime Minutes will pass to other sharing subscribers that have exceeded their Anytime Minutes during the same monthly billing period (Mobile to Mobile Calling minutes and Night and Weekend minutes do not share). Each sharing subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on Nationwide for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing subscribers activated in more than one Verizon Wireless billing system. Sharing among subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing subscriber to the total minutes needed by all sharing subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

Government Email/ Mobile Broadband Share Plans: Sharing is available only among Government Subscribers to the Wireless Email/ VZAccess Megabyte Plans choosing the Share Option, or on a Share Plan. Sharing is only available for data usage (no voice). Each sharing subscriber's unused kilobytes will pass to other sharing subscribers that have exceeded their MB allowance during the same monthly billing period. Customer must maintain a minimum of one hundred (100) Government Subscribers choosing the Share Option or on a Government Email and/ or Mobile Broadband Share Plan at all times to qualify, otherwise Verizon Wireless reserves the right to remove the Share Option from all subscribers and/ or cease offering the share plan. Unused kilobytes will be distributed proportionally as a ratio of the kilobytes needed by each applicable subscriber to the total kilobytes needed by all sharing subscribers. Plan changes may not take effect until the billing cycle following the change request. Sharing accounts require set up that may take thirty (30) to sixty (60) days.

WIRELESS PHONE INSURANCE PACKAGES			
MONTHLY PREMIUMS			
	EXTENDED WARRANTY	WIRELESS PHONE PROTECTION	TOTAL EQUIPMENT COVERAGE
Basic Phones & Advanced Devices	\$1.99	\$5.18	\$6.99
Apple® iPhone® 4	\$1.99	\$8.18	\$9.99
Tablets*	\$1.99	\$9.00	\$10.99
DEDUCTIBLES – LOST, STOLEN OR DAMAGE CLAIMS			
Extended Warranty	No deductible		
Basic Phones	\$45 deductible for Basic Phones with a \$400 claim limitation		
Advanced Devices	\$99 deductible for advanced devices with a \$1500 claim limitation		
Apple iPhone 4	\$169 deductible for 16 GB iPhone 4 with a \$1500 claim limitation \$199 deductible for 32 GB iPhone 4 with a \$1500 claim limitation		
Tablets	\$129 deductible for tablets with a \$1500 claim limitation		
Verizon Wireless is not licensed as an insurance carrier or insurance agent, is not in the business of selling insurance nor is it a reseller of insurance. Subscribers may be able to obtain equipment insurance coverage from a third party insurance provider through Verizon Wireless. The equipment insurance prices charged may vary by the Verizon Wireless Area in which the subscriber is seeking service. Verizon Wireless may terminate, at any time and in its sole discretion, its relationship with a particular insurance provider and substitute other insurance providers, or the provision of insurance altogether, with no liability to Verizon Wireless. Depending on the area in which they receive service, Verizon Wireless subscribers may purchase wireless equipment insurance from Asurion Insurance Services, Inc. or lockline™ LLC, a subsidiary of the Lockton Insurance Company. New Verizon Wireless subscribers have the option of enrolling in a wireless equipment insurance program when they activate service for an additional cost. Existing customers must contact the third party insurance provider or Verizon Wireless Customer Service to enroll. The process will vary depending on the third party insurance provider. The third party insurance provider's policy may cover both equipment and certain wireless accessories. On behalf of the insurance provider, Verizon Wireless will bill each insured line for the insurance coverage, on a monthly basis, via their Verizon Wireless account. Verizon Wireless is providing the use of its billing system as a convenient method for subscribers to pay their monthly insurance premium. Verizon Wireless subscribers may purchase coverage from a third party insurance provider at the point of sale or by contacting the third party insurance provider directly. Additional terms and conditions apply and can be provided by the third party insurance provider upon request.			

* Please note the Motorola ZOOM tablet is not eligible for Extended Warranty or Total Equipment Coverage.

State of Wisconsin Employee Offer

State of Wisconsin Employee Subscribers:

State of Wisconsin Employee Subscribers must activate service via the Verizon Wireless Extranet or through the Verizon Wireless Government Sales Channel or corporate retail store locations to qualify for the proposed rates. Employee discounts and pricing are not available for purchase made through agents.

Employee Subscriber: An employee of the State of Wisconsin or authorized entity utilizing Wireless Service whose account is registered under this Agreement and is set up in the employee's name and for which the employee bears responsibility. Verizon Wireless' relationship with Employee Subscribers is governed by the Verizon Wireless retail Customer Agreement.

Wireless Service: Each and every radio service provided directly or indirectly by Verizon Wireless.

Purchases by Employees: An employee of the State or authorized entity (with proof of employment) may activate new or register existing lines of Wireless Service, not to exceed 5 lines per employee, and obtain the applicable monthly access charge discounts on Eligible Calling Plans available to individual consumers, accessory discounts and Equipment Pricing, if eligible, provided such employee first: (a) executes a Verizon Wireless retail customer agreement; and (b) qualifies under Verizon Wireless consumer credit criteria. Employee Subscriber activations or registrations of existing Verizon Wireless lines must meet the requirements of the Verizon Wireless Employee Program. Upon request, the State shall confirm the employment status of Employee Subscribers.

Line Terms: The term for each Subscriber line begins on the date Wireless Service is activated for that line and continues for the term (the minimum term is 1 year) selected by the Customer or the Subscriber ("Line Term"). When the Line Term expires, Wireless Service continues on a month-to-month basis. Subscribers who take advantage of promotions or purchase Equipment at the Verizon Wireless National Midwest Area Pricing Matrix after initial activation may be required to extend their Line Term.

Early Termination Charges ("ETF") applies to State of Wisconsin Employee Subscribers. An ETF of \$175.00 (\$350 for Advanced Devices) applies to each line terminated or ported to another service provider prior to the expiration of the line term. For each line activated or Line Term extended under this resulting Agreement, the ETF will be reduced by \$5.00 for each full month of service completed for each month of service complete toward such Line Term.

Employee Subscribers are eligible for any commercially available plans that do not restrict Employee Subscribers. Eligible rate plans can be found on www.verizonwireless.com.

Subscribers qualify for monthly access charge discounts on eligible consumer voice and NationalAccess/Mobile Broadband calling plans throughout Verizon Wireless' coverage areas with monthly access charges of \$34.99 and higher. Future Verizon Wireless consumer voice and NationalAccess/Mobile Broadband calling plans with monthly access charges of \$34.99 and higher may also qualify to receive the monthly access charge discount. State of Wisconsin acknowledges that the access charge discount may not be applied to any Subscriber's line having less than a full month's access charge in any given month in certain markets due to billing system limitations. Please see the discount schedule below for the Qualifying Subscriber discount percentages:

Qualifying Employee Subscriber -- Monthly Access Charge Discount
15%
Note: The discounts above apply to both promotional and non-promotional voice and NationalAccess/Mobile Broadband calling plans as applicable, subject to any limitations as indicated elsewhere in this Agreement and any Exhibits. Qualifying data features also receive a discount of 15%.

Equipment Pricing: Handset equipment pricing is based on the Verizon Wireless National Midwest Area Pricing Matrix at the 100-999 attainment line tier. Employee Subscribers may purchase Equipment at either promotional retail pricing or Corporate Equipment pricing when activating new service and no sooner than 2 months before the expiration of a 12 month Line Term or 4 months before the expiration of a 24 month Line Term. Employee Subscribers may purchase Equipment at non-discounted full retail pricing at any time. Accessories are discounted 25% off retail price. Some accessories may not qualify for discounts. See your Account Management team for details.

State of Wisconsin – Machine to Machine Plans

Custom Machine to Machine Plans							
Machine to Machine Plans with monthly access fees \$34.99 or higher are eligible for the M2M Monthly Access Fee Discounts.							
Monthly Access Fee	Monthly Access Fee Less 21% Discount	Mobile Broadband/ National Access Allowance	Share Option Monthly Access Fee	Share Tier	Overage Rate per MB	Share Option*	National Access Roaming per KB (Canada)
\$5.00	N/A	1 MB	Included	Tier 1	\$3.00	Tier 1: Lines on 1MB through 50MB plans may share data at no charge.	\$0.002
\$7.00	N/A	5 MB	Included				
\$10.00	N/A	25 MB	Included				
\$15.00	N/A	50 MB	Included				
\$35.00	\$27.65	250 MB	Included	Tier 2	\$0.03	Tier 2: Lines on 250MB through 5GB plans may share data at \$10.00/line monthly fee	
\$60.00	\$47.40	5 GB	Included				
\$25.00	N/A	250 MB	N/A	N/A			
\$50.00	\$39.50	5 GB	N/A				

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. *Customer must maintain a minimum of 5 lines on the Machine to Machine plans in order to share data. Sharing among M2M lines is available only among lines active on plans in the same sharing tier. Each sharing Line's unused KBs will pass to other sharing Lines that have exceeded their data allowance, during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines. Some accounts may require special handling, which may take 1 to 2 bill cycles, before sharing is available. Plan changes may not take effect until the billing cycle following the change request.

10 GB Machine to Machine Mobile Broadband Plan**The Machine to Machine Mobile Broadband Plan is eligible for monthly access fee discounts.***

	Mobile Broadband
Monthly Access Fee	\$80.00
Monthly Access Fee less 21% Discount	\$63.20
MB Allowance	10GB
Overage Rate	\$10.00 per GB
Rate Per Minute (Voice)	\$0.25
Off-Net Rate Per Minute [(Peak/Off Peak) Off-Net LD Included]	\$0.69 (domestic roaming)
NationalAccess Roaming per KB (Canada)	\$0.002

Notes: 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. Typical 4G speeds: 5 to 12 Mbps download, 2 to 5 Mbps upload. When traveling in the 3G Coverage Area, you can expect download speeds of 600 Kbps to 1.4 Mbps and upload speeds of 500 to 800 Kbps. When traveling in the Extended 3G Coverage Area, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Outside the Mobile Broadband Rate and Coverage Area, the NationalAccess network allows connections at typical speeds of 60 to 80 Kbps. See the Calling Plan and Feature Details in the Agreement or contact your Verizon Wireless sales rep for important information about calling plans, features and options. *Monthly Access Fee discounts on these Plans are available for Government Subscribers only.

Custom 5GB Machine to Machine Mobile Broadband Plan**This plan has been discounted and is not eligible for any additional discounts or promotions.***

	Mobile Broadband
Monthly Access Fee	\$39.99
MB Allowance	5GB
Overage Rate	\$10.00 per GB
Rate Per Minute (Voice)	\$0.25
Off-Net Rate Per Minute [(Peak/Off Peak) Off-Net LD Included]	\$0.69 (domestic roaming)
NationalAccess Roaming per KB (Canada)	\$0.002

Notes: 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. Typical 4G speeds: 5 to 12 Mbps download, 2 to 5 Mbps upload. When traveling in the 3G Coverage Area, you can expect download speeds of 600 Kbps to 1.4 Mbps and upload speeds of 500 to 800 Kbps. When traveling in the Extended 3G Coverage Area, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Outside the Mobile Broadband Rate and Coverage Area, the NationalAccess network allows connections at typical speeds of 60 to 80 Kbps. See the Calling Plan and Feature Details in the Agreement or contact your Verizon Wireless sales rep for important information about calling plans, features and options. *The Custom 5GB Machine to Machine Mobile Broadband Plan is available for Government Subscribers only.

Custom 4G Mobile Broadband Machine-to-Machine (M2M) Megabyte SharePlan: Government Subscribers Only

The Custom 4G Mobile Broadband Machine to Machine Megabyte SharePlan is eligible for monthly access fee discounts.*

	Mobile Broadband
Monthly Access Fee	\$90.00
Monthly Access Fee Less 21% Discount	\$71.10
MB Allowance	10GB
Share Option Monthly Access Fee	Included
Overage Rate	\$10.00 per GB
Rate Per Minute (Voice)	\$0.25
Off-Net Rate Per Minute [(Peak/Off Peak) Off-Net LD Included]	\$0.69 (domestic roaming)
National Access Roaming per KB (Canada)	\$0.002

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com.

Sharing: Sharing among M2M lines is available only among lines active on this plan. This plan does not share with other M2M plans. Customer must maintain a minimum of 5 lines on the Machine to Machine plans in order to share data. Each sharing Line's unused KBs will pass to other sharing Lines that have exceeded their data allowance, during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines. Some accounts may require special handling, which may take 1 to 2 bill cycles, before sharing is available. Plan changes may not take effect until the billing cycle following the change request. This plan is not eligible to be activated on 3G equipment including but not limited to PC cards, modems, and tablets. This plan is not eligible to be activated on 4G tablets.

